

**INSPECTION POLICY**

A basic inspection policy on your aerobic system will include the following:

1. A regular inspection of your aerobic septic system 3 times per year as required by the Texas Commission on Environmental Quality and reported to your local agency. (County, City, TCEQ, etc.) This includes checking the aerator, water pump, sprinklers, chlorine supply, and electrical circuits.
2. Notification of the inspection by written report on the condition of the system including any problems that should be corrected by the owner. We leave a note on your front door unless requested otherwise.

This contract begins \_\_\_\_\_ and ends on \_\_\_\_\_. Auto Renew? \_\_\_\_\_

Level: Basic / Gold / Platinum

**OWNER IS RESPONSIBLE FOR READING THIS CONTRACT, ALL PAYMENTS, RENEWALS, PUMPING TANKS, AND BELOW:**

1. Allowing ESS free access to septic system for inspection: providing gate code, returning calls, controlling dogs etc.. If any ESS employee is denied access or harassed, the contract will be cancelled. No refunds or exceptions.
2. Maintaining chlorination at all times for basic and maintaining chlorine in between visits for premium levels.
3. Maintaining updated payment information, requesting repairs, pumping, proper operation, and protection of all the components of the system. This includes having any parts of the system that are found to be non-functional repaired in a timely manner by a licensed professional and according to the local regulations. Platinum customers will not be charged for repairs or parts that become inoperative due to normal usage during the dates of this contract. Pump stations, preexisting issues, pumping, replacing tanks, plumbing issues, and service repairs due to misuse or flooding aren't covered under premium plans. Aerators for Norweco and Jet systems are not covered under the Platinum plan and are discounted \$100 per year to reflect that. Owners are responsible for following ESS policies. Turning off the system for more than 24 hours will void all warranties.
4. Turning in the copy of the contract to local agency. As a service to you, we can send a copy to the local regulating agency, but the owner of the system is legally responsible for turning in their signed contract.

**Service/Maintenance:**

Service calls and repairs can be provided at a rate of \$95.00 per hour plus the cost of the parts with a minimum charge per service call for Basic and Gold plans. Maintenance, repair, and replacement of all components of the aerobic septic system, in a timely manner by a licensed professional are the owner's responsibility. Your approval is necessary before we do any cost-related service. Payment is due on the day of the service call. We have a 72 hour response time. Maintained by: Lori Penner MP0001098, Doug Rodgers MT0000900, Troy Engledow MT0001660. Prices are subject to change.

**We are closed on holidays. Our business hours are 8:00am to 5:00pm M-F.**

**SIGNATURES: (Please SIGN, fill out all gray areas and return entire contract uncut)**

\_\_\_\_\_

► Owner (Please SIGN on line above!) ► Date  
*By renewing your contract, you are agreeing to all terms, owner responsibilities, and fees as listed above.*

\_\_\_\_\_  
Lori Penner DATE  
*Not valid without our signature! (We will sign and return a signed copy for your records.)*

**Please Print:**

\_\_\_\_\_

► Name

**Email:** \_\_\_\_\_

**Phone:** \_\_\_\_\_

► **IMPORTANT: Daytime/Work Phone #**

► Street **AND** mailing address if different

► Special instructions (dog, gate code, where to leave notice, etc.)

► City \_\_\_\_\_ Zip \_\_\_\_\_

► Septic License/Permit number \_\_\_\_\_